

Thursday, June 12, 2008



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*Tuvalu Philatelic Bureau*

## A Thank you letter from the bureau ...

Greetings to all our valued customers!

We would like to extend our deepest gratitude for your kind patience in bearing with us particularly through our bad times. The kind little gestures that show your support and tolerance in spite of all the difficulties you continue to face with our services are deeply appreciated, and we are honoured to serve you to our best capacity.

When one searches for information on Tuvalu, two words that often describe our nation are "poor" and "small", or maybe you should add "est" to the end of both words; those two very words also describe our bureau. Our isolation does not help at all.

Often we wish we could do countless many things to improve our services, but we are often held back by the lack of resources and facilities on our islands. Practically everything of key importance (whether it be stamps themselves, cancellation rubber stamps, Presentation Packs, First Day Cover envelopes, hagner boards, glassine bags, etc) that we need for our business, needs to be imported. We get only two flights per week. If flights to Tuvalu are

cancelled due to the weather or technical problems, there is really nothing we can do about that but wait for the plane to resume its services.

These problems are not new ones; they have plagued us since the very beginning, and there is no guarantee they will end soon ... and so we continue to ask you for your kind forbearance.

Some may say that such difficulties should add meaning to our stamps, that they are still in existence despite all the difficulties we face, but we know this is not what the customer would like to hear because in contemporary marketing, we know the importance of swift and reliable customer service. However, if you think about it again, it is something worthy of serious thought because it is you, our valued customers, through your tolerance, understanding and invaluable support, putting up with all these difficulties, who are actually the ones who keep our stamps in this continuous existence. Thank you so much, or as we say in our native Tuvaluan language: *fakafetai lasilasi!*

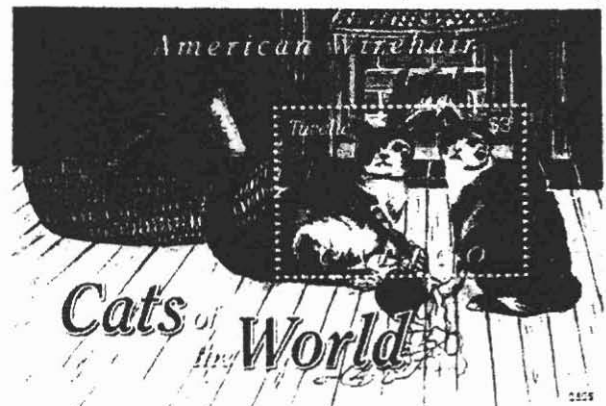
"It is not in the world of ideas that life is lived. Life is lived for better or worse in life, and to a man in life, his life can be no more absurd than it can be the opposite of absurd, whatever that opposite may be."



*Left: Cats sheetlet*

*Below: Cats Souvenir Sheet*

*(Please note stamps are not portrayed in actual sizes)*



**TUVALU PHILATELIC BUREAU**

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**Orchids of the South Pacific**

Release Date: 15th June 2008

ORDER FORM

DESCRIPTION	QUANTITY		UNIT PRICE	SUB-TOTAL
	MINT	USED		
Sheetlet (\$1 x 6)			\$6.00	
First Day Cover (Sheetlet)			\$7.00	
Presentation Pack			\$7.00	
STANDING ORDER CUSTOMERS: Please use this form for additional orders only.			TOTAL	

Method of Payment:

Cheque Name \_\_\_\_\_

Cash (A\$, Pounds Sterling US\$.) Address \_\_\_\_\_

Visa \_\_\_\_\_

MasterCard \_\_\_\_\_

American Express Account Number \_\_\_\_\_

Credit Card # \_\_\_\_\_ Exp. date \_\_\_\_\_

Signature \_\_\_\_\_

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*Tuvalu Philatelic Bureau*

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**Cats**

Release Date: 31st May 2008

ORDER FORM

DESCRIPTION	QUANTITY		UNIT PRICE	SUB-TOTAL
	MINT	USED		
Souvenir Sheet			\$3.00	
Sheetlet (\$1 x 6)			\$6.00	
First Day Cover—Set			\$7.00	
FDC—Souvenir Sheet			\$4.00	
Presentation Pack (Set & Souvenir Sheet)			\$10.00	
STANDING ORDER CUSTOMERS: Please use this form for additional orders only.			TOTAL	

Method of Payment:

Cheque Name \_\_\_\_\_

Cash (A\$, Pounds Sterling US\$.) Address \_\_\_\_\_

Visa \_\_\_\_\_

MasterCard \_\_\_\_\_

American Express Account Number \_\_\_\_\_

Credit Card # \_\_\_\_\_ Exp. date \_\_\_\_\_

Signature \_\_\_\_\_